

Dear Mr Abbotts

Thank you for your reply. I do apologise for the delay in my response.

Regarding the manufacturing process in relations to tinted windows, this is dependent upon the vehicle model. For instance the Golf Match trim onwards has the Rear tinted glass from the B-pillar backwards, approx. 65% tinted (not GTE). You can view the standard equipment in relations to tinted windows from the Factory on each vehicle model by downloading the price list for the model you are looking for. This can be downloaded on our website via the link provided below:

<https://www.volkswagen.co.uk/order-a-brochure>

For any further questions regarding the manufacturing process, your best point of contact will be our Volkswagen Trained Technicians in the Parts Department at your nearest Authorised Volkswagen Retailer.

You can locate their details on the following link:

<https://www.volkswagen.co.uk/app/dealersearch/vw-gb/en>

I hope this information proves useful and I do apologise for any confusion caused by my previous correspondence to you.

If you have any further questions, please do not hesitate to contact us on the details below.

Thank you for contacting Volkswagen UK.

Kind regards

Sara Razzaq  
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**Volkswagen Customer Services Centre**

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Good afternoon Justin

Thanks for your email and apologies for the delay in getting back to you.

I will answer your query based on our general production.

Vehicles specified with sun protection glass have a light transmittance value ranging between 18-24% and shading between 58-82%.

This applies to all glazing behind the vehicle v-Pillar including the rear side windows, rear screen and where fitted, the glass sunroof.

The precise light transmittance and shading values vary per model and different glass suppliers.

The front screen and front –side windows have a light transmittance of 78 (+/-2)%.

I hope that this information is useful to you but if I could be of any further assistance, please get back in touch.

Kind regards

Amani

We may send you an invitation to take part in our customer satisfaction survey – so you can let us know about your contact with us. You can opt out of this at any time by getting in touch with us or by using the opt-out link on your survey invitation.

**BMW Group UK**

Amani Al-Naggar

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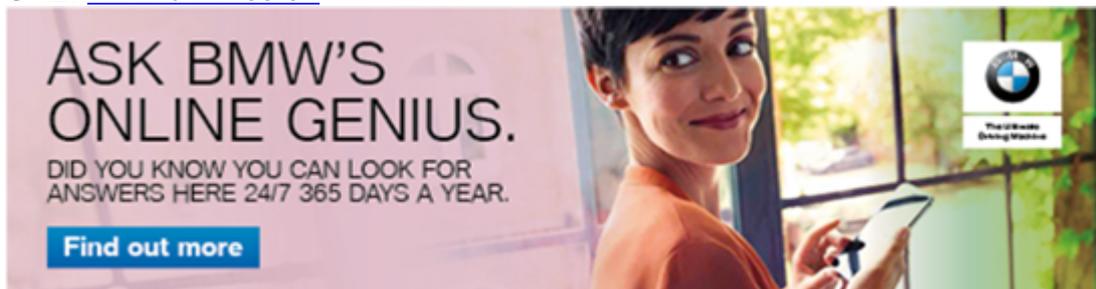
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Please let us know if you want to hear from BMW UK Limited, other BMW Group companies, BMW i Agents, our authorised retailers and other suppliers of BMW approved products and services – about the latest news on our cars and other products by email. To get in touch you can call us free on 0800

3256 000 – or write to us at BMW Customer Information Centre, Phoenix One, 59-63 Farnham Rd, Slough , SL1 3TN.

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